

## DEPARTMENT OF THE ARMY U.S. ARMY INSTALLATION MANAGEMENT COMMAND UNITED STATES ARMY GARRISON FORT SILL FAMILY AND MORALE, WELFARE AND RECREATION 4700 MOW-WAY ROAD, STE 100

19 March 2020

To our valued patron(s),

The novel coronavirus outbreak is evolving on a daily basis and we are monitoring state and local decisions on how to minimize the spread of this disease. Fort Sill's Family and MWR is working with Fires Centers of Excellence (FCOE) and United States Army Garrison (USAG) Fort Sill leadership to determine how the latest information affects Family and MWR facilities and events.

At this time, there have been no confirmed cases on Fort Sill. Family and MWR facilities will remain open unless situations on the ground/directive warrant closure. We are pleased to report community members are practicing "social distancing" guidance. This is evident by reduced patronage in our facilities. We have also emphasized to our patronage that if they are exhibiting signs of illness to **STAY HOME**.

## Army Community Service (ACS)

ACS has shifted service delivery methods to stop the spread of illness, keep our staff and clients safe, and sustain the high quality of social services the Fort Sill community expects. We've cancelled all events where people gathered such as prevention classes and groups. One on one consultations are now conducted by appointment only, with the bulk of those achieved by telephone. We've increased the use of our social media account, promoting healthy Soldier and Family functioning through virtual connection and existing DoD remote services. Finally, for those few clients we see face-to-face, we're sanitizing all non-porous surfaces twice daily.

## Child and Youth Services (CYS)

As long as Fort Sill has a mission, Child and Youth Services' job is to support that mission. As a result of health and safety concerns with COVID-19, Child and Youth Services' has employed daily health and sanitation processes which exceed the recommendations of the Center for Disease Control.

Additionally, our staff conduct daily health screenings as children enter the facility, which includes a visual assessment to ensure your child looks well enough to be in care. Managers also assess the health of our employees throughout the day to ensure our staff stays healthy to provide care for your children. If children or staff present with symptoms of acute respiratory illness such as fever, cough or difficulty breathing, they will not be permitted to enter our facility and cannot return to care until cleared by a physician.

Of importance to note, all enrolled patrons are eligible for **self-quarantine leave**. Simply call your Facility Director (Tincher, 442-2295; Cooper, 558-5737; SAC, 442-5952) to **report your plan, secure your spot, and stop your bill**. All we ask is that you stick to your plan so we can staff accordingly. This will enable your family to take a staycation for your health and reserve your vacation for fun.

## **Business and Recreation Programs**

Business and Recreation Programs continue to operate as normal in order to ensure the force can maintain physical and mental readiness. Additionally, we are providing a sense of normalcy, in a safe manner, through various recreational activities. We will adjust operations based upon patron demand and our ability to provide safely.

We appreciate your support to the Soldiers and Families of Fort Sill during these challenging times. Please continue to monitor the Family and MWR webpage and the Fort Sill Facebook page for the latest information on our service capability.

DARRYLE L. JONES Director Family and MWR